

Driver Volunteer Program

Destinations in Rusk County and beyond like MPLS VA Medical Center, MPLS Airport.
24 HOUR Advance Notice

City Service Hours:

Monday-Friday: 7:00am-6:00pm
Saturday: 8:00am-1:00pm
Sunday Church route 8a.m -1p.m.

County Service Hours:

Monday thru Friday
Pick –up 6:30 a.m.—8:30 a.m.
Return- 3:15 p.m.—5:30 p.m

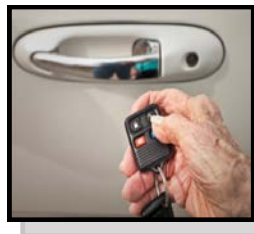
5 Easy Steps for a Ride Reservation

1. Please call as soon as you know you want a ride. 24 hour notice is helpful.
2. Provide rider information and the number of riders.
3. Inform dispatch where you are going, appointment times, and how this trip will be paid.
4. Inform dispatch if you use a mobility device or if you require a personal attendant to assist you.
5. You will be given a “window of time” for your pick-up, the driver will wait 5 minutes.

*Cancel reservation as soon as you know you don't need the ride.

Rusk County Transit Commission Policies & Procedures:

- ♦ Seat belts are available and are recommended within the City limits.
- ♦ County Routes seat belts use is required.
- No smoking, eating or drinking
- Safety seats required for children 8 and under – provided by passenger
- No drive-through or diverted trip request will be honored
- Service cannot be provided to areas where driveways or roads have not been cleared of snow.
- ♦ Passenger Behavior: In order to ensure the safe & orderly use of transit, RCTC has a zero tolerance for inappropriate behavior.



KEY to *Transition*

Helping the Elderly

Preserve Their Independence

“This Project is funded in part by the Federal Transit Administration (FTA) as authorized under 49 U.S.C. ss.5310 Enhanced Mobility of Seniors and Individuals with Disabilities (CFDA20.513)”

Rusk County Transit Commission



Need a Ride ???

Just Call

715-532-1000

Mobility Manager Sheryl Kisling
at:

RCTC Transit
P.O. Box 40
Ladysmith, WI 54848
Tel: 715-532-1000
Web: www.indianheadcaa.org

What can a Mobility Manager do for YOU !

- ◆ A Mobility Manager can meet with you, discuss your travel plans, assess your needs using a wide range of transportation options and service providers. They can help coordinate these services and providers to achieve the most efficient transportation service tailored to you.



NOTE: "Up to 80% of the cost of this project is expected to be covered by federal funding provided by the Federal Transit Administration under 49 USC SS 5317 (CFDA 20.521)

SERVICES OFFERED FOR TRIP OPTIONS

- ◆ **Volunteer Driver Program :** Drivers use their own vehicles to transport riders, door through door service, they wait for rider at the appt, and return them to their residence. Wheelchair vans are available if required.
- ◆ **Ladysmith City bus service:** Call for a reservation to travel within the city, buses are wheelchair lift equipped.
- ◆ **County bus service–** Call for a reservation to travel on our county routes, buses are wheelchair lift equipped.



715-532-1000

Free Training Sessions

- ◆ Becoming Bus Buddy
- ◆ Transitioning to Transit
- ◆ Bike Rack Use
- ◆ On-on-One Travel Training
- ◆ Transportation Awareness for Area Agencies and Facilities, Families, Care Managers, Elderly Living Centers

Rusk County Transit Commission is an equal opportunity provider and employer